



Washington State Senate

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January 12, 2016

The Honorable Bob Ferguson
Attorney General
Office of the Attorney General
PO Box 40100
Olympia, Washington 98504-0100

Dear Attorney General Ferguson:

I am writing to request an investigation to address my concern that Ticket bots or web robots were used during the recent sale of concert tickets for the upcoming Adele concert in Seattle.

Ticket bots or web robots are software programs used to interfere with or disrupt the operation of ticket sales over the Internet or to buy up a substantial portion of the available tickets for later private resale. As I am sure you are aware, the Washington Consumer Protection Act (CPA) declares that unfair and deceptive practices in trade or commerce are illegal.

Thank you for your leadership last session on this issue. Thanks to your bill, EHB 1091, the Legislature banned the use of ticket bots, but recent press reports of widespread ticket inflation for the Adele concert suggest that bots may have been used in this instance. I strongly encourage you investigate these reports and, if a violation or violations are found, I implore you to prosecute the offenders under the CPA of behalf of the people of Washington.

Respectfully,

A handwritten signature in black ink, appearing to read "Marko Liias".

Sen. Marko Liias
21st Legislative District